

**ENVIRONMENT PROTECTION AUTHORITY**  
**South Australia**

**CORPORATE PLAN**  
**2016–17**



For general information, please contact:

Environment Protection Authority

GPO Box 2607, Adelaide

South Australia 5001

Telephone: (08) 8204 2000

Free call (country): 1800 623 445

Email: [epainfo@epa.sa.gov.au](mailto:epainfo@epa.sa.gov.au)

Website: [www.epa.sa.gov.au](http://www.epa.sa.gov.au)

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Images: South Australian Tourism Commission (SATC)

## From the Chief Executive

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The Corporate Plan 2016–17 provides a summary of our priority initiatives in delivering *Our Strategic Directions 2015–18 – a better environment for the wellbeing and prosperity of all South Australians*.

In the last twelve months the EPA has engaged and worked collaboratively with the community, industry and other government agencies to deliver important initiatives and reforms, including:

- progressed key waste reforms to improve safety in the management of waste and to provide certainty to the resource recovery sector to promote growth and innovation
- progressed a draft licence for Nyrstar's transformed facility in Port Pirie
- substantially completed implementation of the recommendations from the EPA Board Site Contamination Review Committee, including improving our internal community engagement capability for addressing site contamination issues
- implemented the new Environment Protection (Water Quality) Policy 2015
- contributed to the development of the new *Local Nuisance and Litter Control Act 2016*, which will help to provide consistency across all councils on the management of nuisance complaints, improving service to the community
- progressed implementation of the Adelaide Coastal Waters Quality Improvement Plan (ACWQIP) including the delivery of the Catchment-to-Coast project for the creation of rain gardens to improve stormwater quality
- modernised our IT systems by implementing a new licensing system
- worked with SafeWork SA to share information and ensure the community receives high quality services in relation to any asbestos related calls received by the EPA Call Centre
- developed 'Our Shared Future' program with the aim of improving our organisational resilience and capability.

We will continue to focus on providing the community and industry a robust regulatory framework that protects the environment, safeguards the community and which promotes a level playing field for industry development.

We will further the capability of the EPA to improve the value of our services to South Australians.

Tony Circelli

Chief Executive



## Our Strategic Directions 2015–2018

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*A better environment  
for the wellbeing and  
prosperity of all South  
Australians*

### Our strategic objectives:

#### 1. Support wellbeing and prosperity

creating a place where current and future generations can thrive

#### 2. Keep people informed and engaged

providing opportunities for early and meaningful engagement

#### 3. Be an effective and trusted regulator

building trust and confidence, and maximising the potential of our people

### Our environmental goals:

#### Good quality land

land is protected from the adverse impacts of pollution and waste

#### Good quality water

the quality of surface, ground, coastal and marine waters is protected from pollution

#### Good quality air

air quality is protected from atmospheric pollutants

#### Safe use of radiation

the environment and the community are protected from the risks associated with radiation

#### Protection from unacceptable noise

the community is protected from exposure to unacceptable noise levels

#### Sustainable use of resources

resources are managed sustainably to safeguard the environment for current and future generations.



## Our priorities for 2016–17

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Our priority initiatives for 2016–17 provide a focus for our efforts in progressing and achieving our strategic objectives.

### We will:

#### Support wellbeing and prosperity: creating a place where current and future generations can thrive

1. continue to engage and assist industry transformation in the Upper Spencer Gulf region, including Nyrstar's transformation project in Port Pirie and Flinders Power's (formerly Alinta Energy) decommissioning of the power station in Port Augusta
2. support implementation of a new *Environment Protection (Air Quality) Policy* and relevant guidelines
3. continue to develop a robust regulatory framework to support innovation and investment in the waste and resource recovery sector and continue robust enforcement on rogue operators
4. provide advice as required regarding regulatory considerations of the Nuclear Fuel Cycle Royal Commission Report and the community consultation process
5. work with SafeWork SA to review and, where appropriate, audit the risk of EPA licensed major hazard facilities to protect human health and the environment
6. support the effective implementation of the *Planning, Development and Infrastructure Act 2016* through the review of relevant policies and guidelines
7. review the management of legacy site contamination in South Australia

#### Keep people informed and engaged: providing opportunities for early and meaningful engagement

8. build stronger partnerships with local government for the implementation of the *Local Nuisance and Litter Control Act 2016* and for the improvement of customer service in relation to environmental nuisance
9. continue to encourage small and medium enterprises (SMEs) to meet their environmental obligations and support innovation
10. develop a revised Partnership and Engagement Framework and continue to build our internal engagement capability, in particular on site contamination issues with potential to unreasonably affect public health

#### Be an effective and trusted regulator: building trust and confidence, maximising the potential of our people and developing our organisational capability

11. continue to focus on the EPA's Work Health & Safety and Injury Management so that safety remains an integrated way of doing our business
12. continue to investigate digital tools and new technologies with potential to improve our services and enforcement capability
13. review and develop a forward-looking plan for our scientific services
14. invest in our staff with a focus on leadership development, service excellence, community engagement and specialist training for our Authorised Officers.



## Improving our capability

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**We will continue to improve our regulatory approach, develop our staff, and build a culture of professionalism, service excellence, and continuous improvement.**

### **Our ways of working:**

- Work as one team
- Have a 'yes if' approach to what we do
- Work in a healthy and safe manner at all times
- Focus on outcomes
- Have a strong external and internal customer focus ethos
- Be professional and accountable
- Use our resources wisely
- Deliver what we promise on time, every time.

### **'Our Shared Future' program**

In 2016–17 we will implement 'Our Shared Future' program to promote innovation and build resilience and capability. Key outcomes of the program include:

- create a more agile, innovative & resilient organisation
- strengthen our engagement capacity
- enhance our relationship with the local government sector
- review our accommodation needs, and
- positioning our scientific, and waste and resource recovery services, to best address future challenges.

### **Staff Perspectives Survey**

In March 2016, we undertook a staff perspectives survey to gather our staff views on our organisational performance. To respond to the feedback received, we will be focussing on the following improvement areas:

- Agility: looking at better and innovative ways of doing our business
- Staff capability: further invest in our staff development
- IT systems: ensuring we make the best use of our information technology
- Performance management and accountability: ensure all staff have clear expectations and regular discussions on performance
- Work health and safety: further our commitment to providing a safe place to work.





# EPA Planning Framework

Sets the direction for the EPA over a three year period and supports SA Government priorities



**SA Government Priorities**

**EPA Strategic Directions**

**Corporate Plan**



Sets the annual priorities and focus for the agency to deliver on our strategic directions

**Support wellbeing and prosperity**

**Keep people informed and engaged**

**Be an effective and trusted regulator**

**Annual Compliance Plan**

**Partnerships and Engagement Framework**

**High Performance Framework  
Better Regulation  
Risk Management  
Project Management  
Service Charter  
Digital Strategy  
Science Plan**

Our regulatory approach and annual compliance objectives and activities



Our strategies to inform, involve and engage the community and our stakeholders



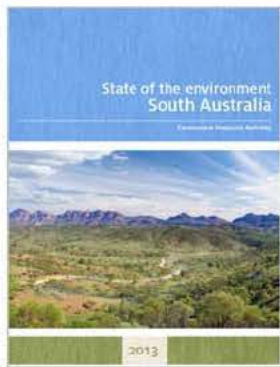
Our strategies to improve our organisational capability

## FURTHER INFORMATION

To find out more about how the EPA is contributing to a better environment visit [www.epa.sa.gov.au](http://www.epa.sa.gov.au)

### State of the environment report 2013

The sixth report for South Australia reports the condition of the State's environment and the key environmental challenges



### Annual Report

EPA performance and achievements are reported annually against our strategic directions and corporate plan

